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Future Service Management (FSM) Readiness Group Meeting 02_0403

04 March 2026, 10:00 – 12:00

Teleconference

Agenda

Item No.	Agenda Item	Paper Reference	Meeting Lead	Time
1.	Actions Outstanding FOR DECISION	FSM_02_0403_01 (GREEN)	SECAS (MH)	10:00 - 10:05
2.	Go-Live Update FOR INFORMATION	<i>Verbal Update</i>	DCC (MW)	10:05 - 10:25
3.	Training Sessions FOR INFORMATION	FSM_02_0403_03 (GREEN)	DCC (MW)	10:25 - 10:40
4.	Defects, Testing Issues and Observations FOR DISCUSSION	FSM_02_0403_04 (GREEN)	DCC (AS)	10:40 - 11:00
Break				11:00 – 11:05
4.	Defects, Testing Issues and Observations (Continued) FOR DISCUSSION	FSM_02_0403_04 (GREEN)	DCC (AS)	11:05 - 11:50
5.	Any Other Business (AOB) FOR DISCUSSION		FSM Group Chair (CJ)	11:50 - 12:00